

Questions to Ask when Visiting Assisted Livings



- What is your staff-to-resident ratio?
- What kind of experience and training does your staff possess?
- How many staffers are on duty overnight?
- Can staff administer medications?
- Do you have a nurse on staff 24/7?
- Do you have any experience with (issues or diagnosis of your care recipient)?
- Do you have doctors visit on a monthly basis? (Ex: podiatrist, psychologist, general practitioner, etc.)
- Do you provide transportation to and from doctor's appointments?
- Do you do an initial assessment prior to admission?
- What types of apartments are available?
- What is the monthly cost per apartment type?
- If there is a wait list, how many are on it and what is the policy?
- Tell me about some of the current residents.
- Do you take residents on regular outings such as (theatre, museums, lunch, etc.)?
- Do you have any outdoor space?
- What is your discharge policy?
- What additional services are available if the needs of a resident change?
- What are your billing and payment policies?
- Are all services included in the monthly fee? If not, what and how much are additional services?